

Service Bulletin

Product : Dryer
Bulletin # : DFZ202100029-02
Release Date : 21.04.07

[SVC Guide] Service guide according to shape of Cover guide and Filter

Bulletin Type : SVC Notice Parts Others

Applicable only with symptoms

with every repair

Applicable for Serial Number : ~101KW Before Jan. 2021.

Applicable for models

No.	Buyer Model	No.	Buyer Model	No.	Buyer Model
1	DL*260*	11	DL*X280*	21	DL*X370*
2	DL*270*	12	DL*X290*	22	DL*X387*
3	DL*305*	13	DL*X300*	23	DL*X388*
4	DL*317*	14	DL*X325*	24	DL*X390*
5	DL*318*	15	DL*X336*	25	DL*X400*
6	DL*330*	16	DL*X337*	26	DL*X407*
7	DL*340*	17	DL*X347*	27	DL*X420*
8	DL*346*	18	DL*X355*	28	DL*X427*
9	DL*350*	19	DL*X357*	29	DL*X437*
10	DL*360*	20	DL*X365*	30	DL*X450*

Please check the system for a full list of models.

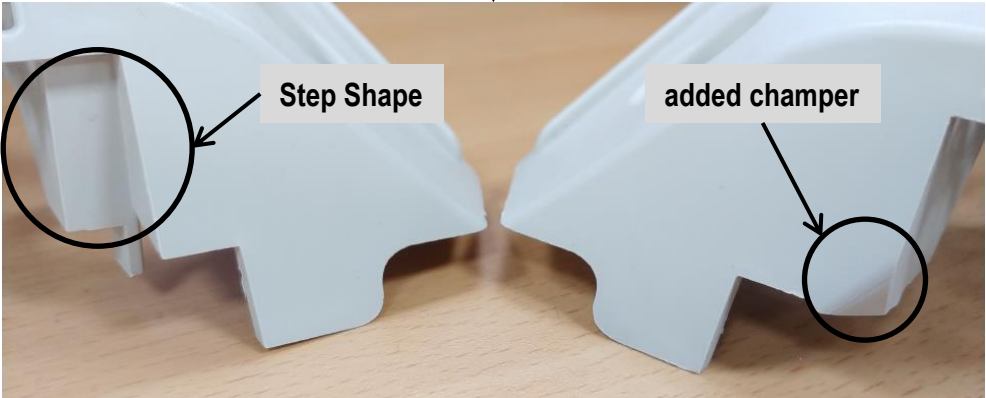
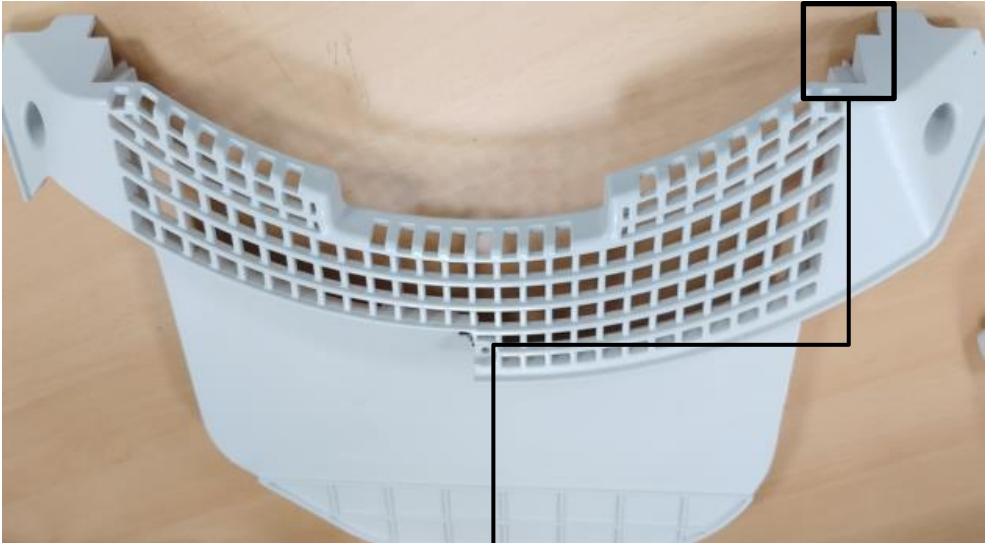
Purpose	Service guide according to shape of Cover guide and Filter	Picture	See page2
Cause	Cover Guide shape changed from Feb.2021.		

Service Bulletin

Product : Dryer
Bulletin # : DFZ202100029-02
Release Date : 21.04.07

1. Repair Instruction (Changes)

Cover Guide (MCK490491)



Old

New

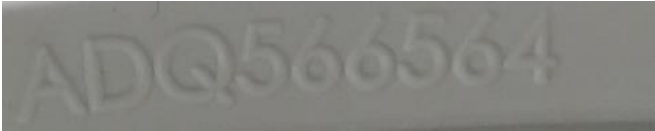
Service Bulletin

Product : Dryer
Bulletin # : DFZ202100029-02
Release Date : 21.04.07

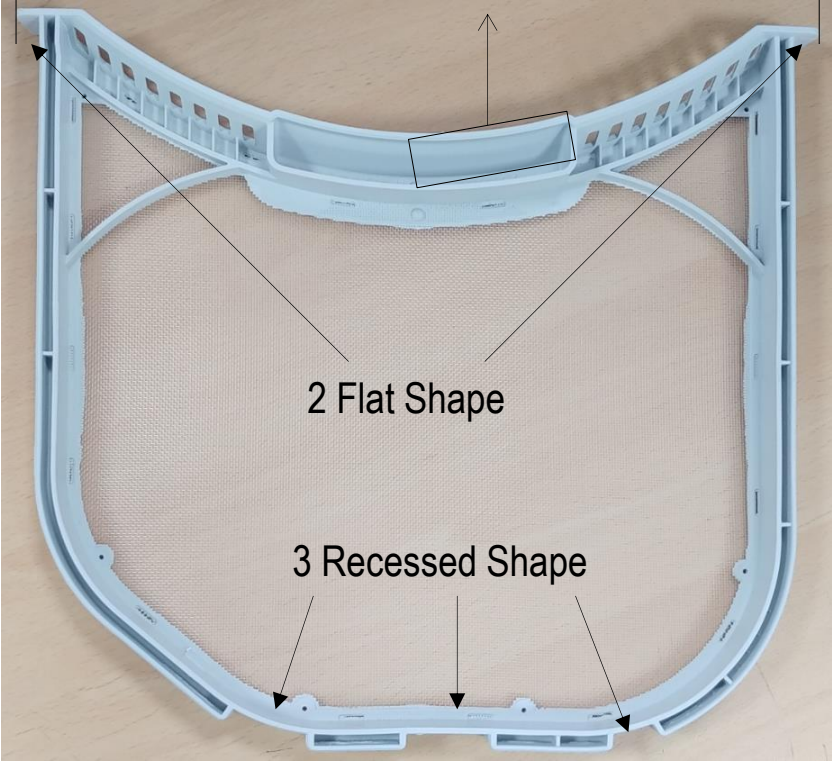
1. Repair Instruction (Changes)

ADQ56656401(Old)

11.88"

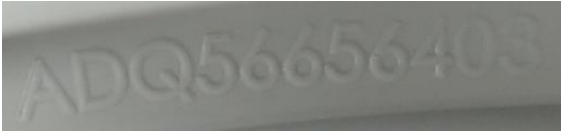


ADQ566564 (3 letters, 6 numbers)

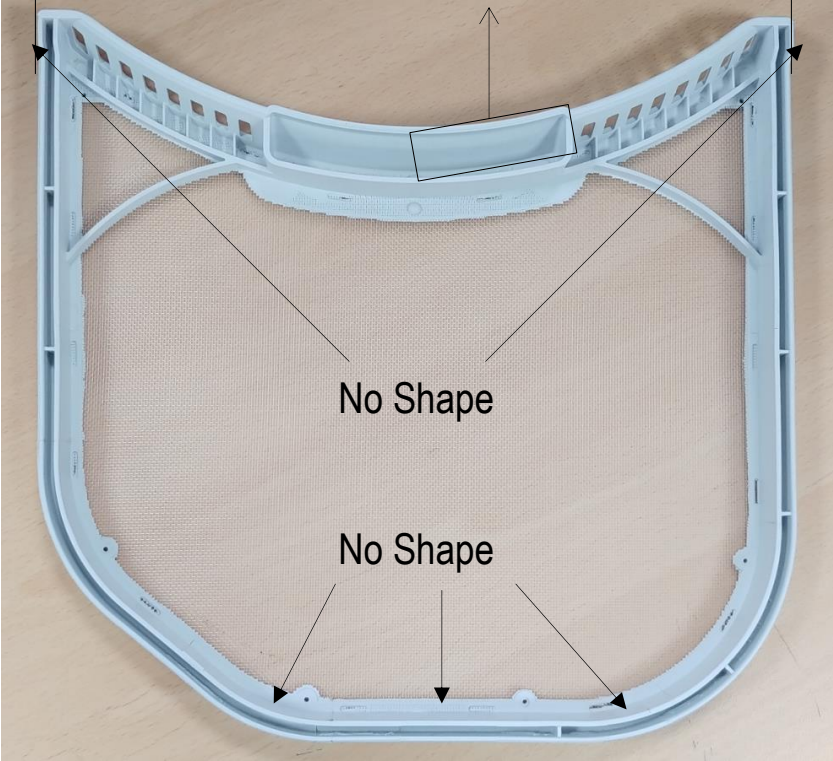


ADQ56656403(New)

11.24"





ADQ56656403 (3 letters, 8 numbers)



Service Bulletin

Product : Dryer
 Bulletin # : DFZ202100029-02
 Release Date : 21.04.07




1. Repair Instruction (SVC Guide)

Serial Number	Classification	Replacement part	SVC Guide
<p style="text-align: center;">~101KW Before Jan. 2021.</p>	<p>Old cover guide and Filter ADQ56656401 applied product</p> 	<p style="text-align: center;">Cover Guide</p>	<p>Change cover guide to New(MCK490491) and filter ADQ56656403 at the same time.</p> <p>When ordering 383EEL3002Q, New cover guide and New filter are provided at the same time..</p>
		<p style="text-align: center;">Filter</p>	<p>Change filter to ADQ56656401</p>
<p style="text-align: center;">102KW~ After Feb. 2021.</p>	<p>New cover guide and Filter ADQ56656403 applied product</p> 	<p style="text-align: center;">Cover Guide</p>	<p>Change cover guide to New(MCK490491)</p>
		<p style="text-align: center;">Filter</p>	<p>Change filter to ADQ56656403</p>

Service Bulletin

Product : Dryer
 Bulletin # : DFZ202100029-02
 Release Date : 21.04.07


Appendix. Combination cases

Guide Cover	Filter	Image	Issue
Old	ADQ56656401		No problem
	ADQ56656403		Assembly is possible, but buttons or clothing may get stuck
New	ADQ56656401		Can Not assemble
	ADQ56656403		No problem

Service Bulletin

Product : Dryer
 Bulletin # : DFZ202100029-02
 Release Date : 21.04.07

2. Current and New (Visual / Part number & Name etc)

SVC Location	Old		New	
	P/No.	Image	P/No.	Image
K320	MCK490491		MCK490491 383EEL3002Q	
K310	ADQ56656401		ADQ56656403	

When ordering 383EEL3002Q,
 New cover guide and New filter are
 provided at the same time.

Part Interchangeable :

	Current Part	New Part
Current Product	O	X
New Product	X	O

Scrap Current Part in LG Warehouse : Yes No

Extended Warranty

This service is covered by an extended warranty Yes No

- If Yes, Parts for () years and Labor for () years by LG.
- If No, Parts and labor are charged to the customer if outside warranty period.

• The warranty period, including any extended warranty above, starts from the original date of purchase.

- The information is intended for experienced technicians, not for customer.
- The information is subject to change or update without notice.